**From:** Telstra Security Operations

**To:** nbn team (nbn@email)

**Subject:** ONGOING INCIDENT: Malware Attack on NBN Connection

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**Body:**

Hello nbn Team,

At 2022-03-20 03:16:34Z, Telstra Security Operations detected a malware attack on nbn

services using a zero-day vulnerability affecting the Spring Framework. This has led to downtime on our network and our services.

We are monitoring the incident and will revert with an update. Please have Site Reliability Engineers on standby for mitigation procedure to prevent further damage.

For any questions or issues, don’t hesitate to reach out to us.

Kind regards,

Telstra Security Operations